CITY OF BALTIMORE

BERNARD C. "JACK" YOUNG, Mayor



DEPARTMENT OF PUBLIC WORKS

MATTHEW W. GARBARK, Acting Director 200 N. Holliday Street Baltimore, MD 21202

March 20, 2020

In response to the evolving conditions related to the threat of COVID-19 and to ensure the safety of the public and of our employees, the following will take effect Monday, March 23, 2020:

- All services other than curbside collections, condo collections, disposal services at the
 Quarantine Road Landfill and the Northwest Transfer Facility, operations at the Citizen
 Drop-Off Centers, and corner can collections will be suspended indefinitely. The suspended
 services include street and alley cleaning, property management, maritime operations, and
 special services (graffiti removal, rat abatement, and bulk trash pickup). This action will
 ensure we have a reserve of staff knowledgeable and capable of performing the critical
 functions.
- 2. The Quarantine Road Landfill will no longer accept cash or credit card transactions.
- 3. The Water Billing Customer Call Center will be closed as will the Customer Walk-In Center located on the first floor of the Abel Wolman Municipal Building.
- 4. Only emergency water maintenance issues will be addressed.
- 5. Construction, engineering, and maintenance projects not deemed essential will be suspended.
- 6. All recreational activities at the Liberty, Loch Raven, and Prettyboy reservoirs will be suspended. This includes hiking, kayaking, mountain biking, boating, fishing, and horseback riding.
- 7. Prequalification for contractors/consultants will be automatically extended for three months.
- 8. Minimal staffing will be managing utility maintenance and meter operations. Only emergency or essential functions will be handled.
- 9. All staff capable of teleworking must telework.

These conditions shall remain in effect until further notice.

APPROVED:____

Matthew W. Garbark, Acting Director